



## Olá Moita! Portugal

# General Terms and Conditions Workshops 2024

Olá Moita is part of Parque de Campismo Quinta do Tapadinho in Vila Nova de Oliveirinha, Portugal and is represented by Patricia te Braak, reachable at +351 961377490.

### 1. Definitions

Olá Moita is part of campsite Quinta do Tapadinho. In these general conditions the term participant means the person who registers for a workshop. The teacher, is the one contracted for the program of a workshop. By completing the registration form via the website, the participant declares his/her agreement with the general conditions. By completing the registration form via the website, the participant declares his/her agreement with the general conditions.

### 2. Application

- a. The participant will use the registration form on the website to register for the workshop. After registration, the participant will receive a confirmation email.
- b. A limited number of places are available per workshop. The minimum number is 6 participants and the maximum number is 8 participants.
- c. If a workshop is fully booked, the participant can sign up for the reserve list. Should a place becomes available in a fully booked workshop, then Olá Moita will inform the participants on the reserve list as soon as possible, in order of registration.

### 3. Payment and participation

- a. The participant is definitively registered when the registration form has been received and the down payment of € 300,= has been transferred. The remainder should be transferred no later than 8 weeks before the start date of the workshop booked.
- b. When registering by filling out the registration form via the website, the prices as stated on the website at the time of registration will apply. Olá Moita reserves the right to change the content or price of the workshops.
- c. Participation is on a voluntary basis. The participant is free to abandon the workshop program. This, however, does not entitle the participant to a refund or a replacement activity.

### 4. Cancellation by and non-availability of the participant

- a. Cancellation of participation in a workshop can only be done by email to [info@olamoita.nl](mailto:info@olamoita.nl).
- b. Cancellation is possible up to 2 months before the workshop starts. After that no refund is possible unless the spot is refilled.
- c. If a participant is unable to participate in the workshop, replacement by another person is possible. The details of the substitute participant should be communicated to Olá Moita as soon as possible.

## **5. Cancellation by Olá Moita**

Olá Moita reserves the right to cancel an offered workshop if there are valid reasons to do so, including illness, force majeure or insufficient participants. In these cases the workshop fee will be refunded to the participant. Should a workshop not take place, then the registered participants will receive notice as soon as possible and if possible a proposal for a new date. If the proposed date is not convenient, the registration can be cancelled free of charge. The participant is not entitled to reimbursement of any travel expenses incurred or any other compensation or damages.

## **6. Substitution of an activity or teacher**

Olá Moita has the right to make changes in the program of the workshop, when a teacher or activity is unexpectedly no longer available due to unforeseen circumstances. In this case Olá Moita will provide a qualitatively similar replacement.

## **7. Liability**

Olá Moita will do its utmost to ensure a smooth running of a workshop and providing the correct information. Participation in a workshop is entirely at your own risk. Olá Moita is not liable for any damage or loss of personal properties or personal personal injury resulting from the stay and/or participation in the workshop and activities of the participant.

## **8. Intellectual Property**

The intellectual property rights relating to the workshop, the workshop materials and any other products related to the workshop are reserved by Olá Moita. Without explicit written consent of Olá Moita, the participant is not entitled to disclose or exploit the provided workshop materials or reproduce them, in any way.

## **9. Insurance**

Olá Moita recommends that the participant purchase cancellation and travel insurance. Appropriate insurance can limit possible damages. All costs arising from not having the necessary insurance will be fully covered by the participant.

## **10. Fitness and Health**

If there is a physical disability or limited mobility, the participant is obliged to communicate this to Olá Moita before booking the workshop, so that we can take this into account. If the participant does not notify Olá Moita of any limitations and additional costs are incurred on the spot, these will be at the participant's expense.

## **11. Complaints**

The participant must make any complaint regarding the execution of the workshop in writing within eight days of the end of the workshop and address it to the management of Quinta do Tapadinho. A written response to the complaint will follow. If there are complaints that cannot be resolved with Olá Moita, the participant can ask for the complaints book or 'Livro de Reclamações'.

## 12. Communication

Despite great care Olá Moita does not exclude the possibility of errors and mistakes, printing and typesetting errors on the website, in advertisements and other publications. Therefore, no rights can be derived or claims made in any way from advertisements, website content and other publications.

## 13. Privacy participants

Participants data will be included in Olá Moita's database and used exclusively for the workshop and the activities mentioned. To ensure the privacy of the participants, photos/films taken during the workshop can only be used and published with the prior written consent of the participant. This concerns the use for promotional material, the website of Olá Moita and social media of Olá Moita.

If you still have questions after reading the general conditions, you can contact Patricia te Braak, organization Olá Moita, at [info@olamoita.nl](mailto:info@olamoita.nl).

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